

Privacy Policy - **Personal Data Protection Policy** - effective from 01.07.2023

1. From the following text ("Personal Data Protection Policy," hereinafter referred to as "PDPP"), you will learn, among other things, for what purposes and for how long planetickets.pl Patrycja Wzorek (hereinafter: Data Administrator) will process your personal data. You will find out which categories of entities may have access to your personal data, as well as what rights you can exercise in connection with the processing of your personal data. The prepared Policy is closely related to the necessity of implementing new requirements for data processing, arising from European regulations on personal data protection, i.e., Regulation 2016/679, also known as GDPR (hereinafter: Regulation).
2. The PDPP applies to data collected through the website and mobile application "Trello," as well as through email and telephone contact.
3. The administrator of your personal data - processed for the purposes presented below - is planetickets.pl Patrycja Wzorek, located in Nowy Sącz, address: ul. Żywiecka 21/47, email: mail@planetickets.pl.
4. The data administrator ensures that your personal data will only be processed for specific, explicit, and legally justified purposes and will not be processed further in a manner incompatible with these purposes. The purpose of processing data is the reason for which we process your personal data. If the data administrator wishes to process your personal data for other purposes not indicated below, you will be separately informed about this new purpose. The table below outlines the purposes of data processing.

Purpose	Explanation	Legal Basis	Processing Duration (when your data will be deleted)
Entering into a service agreement in accordance with the Regulations.	You can order a service in accordance with the Regulations, such as booking airline tickets or hotels. Personal data collected during the service ordering process will be processed (including sharing with airlines or other service providers) to finalize the service.	Article 6(1)(b) of the General Data Protection Regulation (GDPR) and Article 22(2)(a) of GDPR.	Your data will be processed for the duration of the service and until the expiration of mutual claims. However, if no agreement is reached and the service is not provided in accordance with the Regulations, or after the service has been completed, the data will be archived and not used for any purpose other than related to the investigation, defense, or determination of mutual claims.
Execution of a service agreement in accordance with the Regulations.	You can order a service in accordance with the Regulations, such as booking airline tickets or hotels. Personal data collected during the service ordering process will be processed (including sharing with airlines or other service providers) to fulfill the agreement. During the service ordering process, you may also choose additional options (in accordance with the Regulations). If you select these options, your data will also be processed to fulfill these additional services.	Article 6(1)(b) of the General Data Protection Regulation (GDPR) and Article 22(2)(a) of GDPR.	Your data will be processed for the duration of the service and until the expiration of mutual claims. However, if no agreement is reached, and the service is not provided in accordance with the Regulations, or after the service has been completed, the data will be archived and not used for any purpose other than related to the investigation, defense, or determination of mutual claims.

To fulfill public law obligations (e.g., tax-related) in connection with the conclusion of a service agreement in accordance with the Regulations.	This pertains to fulfilling the obligations placed on the Data Administrator by Polish law. Personal data may be processed to meet these public law obligations, such as tax requirements, arising from the service agreement in accordance with the Regulations.	Article 6(1)(c) of the General Data Protection Regulation (GDPR).	Data will be processed until the expiration of public law obligations, including tax-related ones.
To fulfill obligations related to the exercise of rights specified in the General Data Protection Regulation (GDPR).	In this case, data will be processed only to the extent necessary to identify and verify the identity of the person making the request, in order to comply with the rights granted to individuals under the GDPR.	Article 6(1)(c) of the General Data Protection Regulation (GDPR).	Data will be processed for the purpose of defending against claims for the duration of the statute of limitations for personal rights infringement claims.
To pursue, establish, or defend against claims related to: -The execution of services in accordance with the Regulations (including handling complaints). -The fulfillment of obligations arising from the provisions of the GDPR (to demonstrate compliance with the regulations).	In this case, data will be processed only to the extent necessary for pursuing, establishing, or defending against claims. This includes claims related to the execution of services according to the Regulations (including handling complaints) and ensuring compliance with GDPR provisions.	Article 6(1)(f) of the General Data Protection Regulation (GDPR).	Data will be processed for the duration of the statute of limitations for claims, both those that may be asserted against the Data Administrator and those that may be asserted by the Data Administrator.
To fulfill the contract with the Data Administrator.	If you are an employee, collaborator, or member of the management board of the company that has entered into a contract with the Data Administrator, your data, such as name, contact information, position, and order-related data, will be processed to execute the order, as well as for tax purposes and to secure claims, while respecting the rights specified in this Privacy Policy.	Article 6(1)(b), (c), and (f) of the General Data Protection Regulation (GDPR).	Your data will be processed for the duration of the service and until the expiration of mutual claims. However, if no agreement is reached and the service is not provided in accordance with the Regulations, or after the service has been completed, the data will be archived and not used for any purpose other than related to the investigation, defense, or determination of mutual claims.

- If your personal data is processed based on your consent, you can withdraw it at any time. You can withdraw your consent at the Data Administrator's headquarters or through the appropriate form on the www.planetickets.pl (Contact section). The withdrawal of consent does not affect the lawfulness of processing carried out before the consent was withdrawn. In the event of consent withdrawal, the Data Administrator will assess whether there are still legal grounds for processing the data. Further data processing in such a case may be possible for the purpose of defense against claims (e.g., by demonstrating that the right to withdraw consent has been exercised) and only to the extent necessary for that purpose.

6. Remember that each time personal data is processed based on Article 6(1)(f) of the General Data Protection Regulation (GDPR) (as mentioned above), which relates to the legitimate interests of the Data Administrator, you have the right to object, for reasons related to your particular situation, to the processing of your personal data at any time. After raising an objection, the Data Administrator will no longer be able to process your personal data unless they can demonstrate compelling legitimate grounds for the processing that override your interests, rights, and freedoms, or unless there are grounds for establishing, pursuing, or defending legal claims. You can raise an objection in the following ways: at the Data Administrator's headquarters or through the appropriate form on the www.planetickets.pl (Contact section).
7. In addition to the right to withdraw consent and object, you also have the right to access your data, including obtaining a copy of the data, the right to data portability, and the right to rectify and delete your data. You can exercise these rights in the following ways: at the Data Administrator's headquarters or through the appropriate form on the www.planetickets.pl (Contact section).
8. We will obtain personal data directly from you (in the transactional process, etc.). Data from other sources may be collected solely for the purpose of providing the service. This includes information from entities performing the service you have ordered (airlines, hotels, etc.). The scope of data will include only information necessary to confirm the payment of the order.
9. Providing personal data is always voluntary but necessary for the fulfillment of the aforementioned purposes.
10. Personal data processed to fulfill the service in accordance with the Regulations will be disclosed to entities providing the selected service on behalf of the Client (including their subcontractors), such as airlines, hotels, insurers, payment intermediaries, Global Distribution Systems (GDS), etc. Regardless of the purpose of processing the data, access to your personal data will only be granted to authorized employees and subcontractors (including IT companies) of the Data Administrator, with whom they have concluded appropriate data processing agreements. Personal data may be transferred outside the European Union to entities providing the service chosen by you (e.g., airlines) only for the purpose of fulfilling that service in accordance with the Regulations and with the appropriate safeguards, such as encryption. You can find the full Regulations at the following address: <https://planetickets.pl/en/terms-conditions>
11. You can file a complaint with the supervisory authority (in Poland, this is the President of the Personal Data Protection Office).